# Governance by Objectives Universities between Market and Bureaucracy

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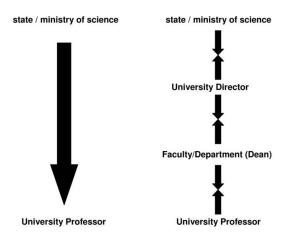
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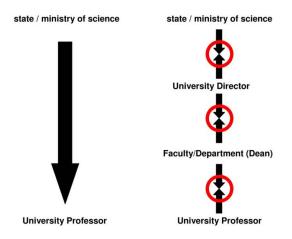




- 2 Governance by Objectives
- Market, Organization and Gemeinschaft: Efforts and Failures
- 4 Slide Control Model of Social Action
- 5 Conclusion and Further Questions







# Governance different theoretical approaches

# GOVERNANCE

#### political science

doing governance governance styles between public and private global, local, regional good governance

#### economics

institutional settings that govern (market) transactions

#### sociology

management of interdependent (social) action and actors



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# **Coordination of Social Action**

# coordination of social action by ...

#### markets

 enables mutually beneficial relations

# homo oeconomicus

- unrestricted entry & exit
- varibale sum game

### organization

- legal based authority
- hierarchy
- disposible membership
- continuous reliability
- specific trust

# gemeinschaft

- unspecific trust
- emotion



# ... of the coordination of social action by markets

# efforts

freedom unrestricted entry & exit options homo oeconomicus

# failures

moral hazard opportunism



# ... of the coordination of social action by organizations

## efforts

legal based authority hierarchy reliability specific trust

# failures

iron cage



# ... of the coordination of social action by gemeinschaft

#### efforts

unspecific trust personal identity imbalance of exchange

## failures

cognitive closure peer pressure



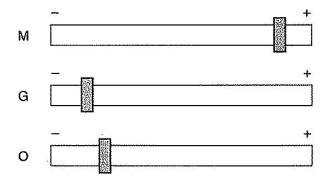
	"market"	"organization"	"Gemeinschaft"
means of	unrestricted	specific	unspecific
coordination	entry&exit	reliability	trust
actors'			
sovereingty			
factual	+	-	+
time	+	+	-
social	+	-	-
stadiness of			
the relation	-	+	+
shadow of			
the past	-	+	+
specific			
effort	innovation efficient	reliability	personal identity
specific			
failure	opportunism	iron cage	cognitive closure

(Wiesenthal, 2005, p.250)



# Slide Control Model of Social Action

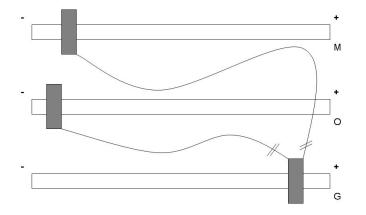
Slide control setting "purchase a car"





# Application: Governance by objectives in Universities

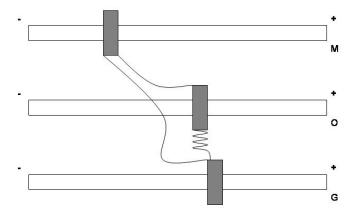
The old governance model





# Application: Governance by objectives in Universities

The new governance model





- Governance from a sociological perspectives focuses on the coordination of social action.
- Governance by Objectives, as Governance principle has to consider that social action is coordinated by markets, organizations and gemeinschaft.
- In the university today coordination by market and organization have been improved and gemeinschaft have been impaired.



- Performance measurement of mostly unknown knowledge is virtually impossible.
- What is good science?
- What are the unintended consequences?



# Thank you very much for your attention! The presentation can be found on http://www.biester.info/

